Information Day - Vienna

24 February 2015

Susanne M. Nielsen – EPSA Manager
Leading centre of excellence on European integration and public management.

Established in 1981 – Head Quarter in Maastricht.

Board of Governors - EU Member States.

Training of 15.000 civil servants each year + implementation of projects.

Management of the European Public Sector Award.
The European Public Sector Award... More than just an award!

- Brings together the best, most innovative and efficient performers from the European public sector.
- A catalyst for continued progress in addressing Europe’s most pressing concerns.

**Target:** EPSA targets all sectors and all levels of public administration.

**Scope:** EPSA awards projects which have proven their success in solving a specific challenge or problem.

**Focus:** EPSA focuses on recognition and dissemination of good practice through EIPA’s capacity building activities.
EPSA cases – available at www.epsa2015.eu

EPSA 2011
- EPSA 2011 Research Report
- EPSA 2011 Project Catalogue

EPSA 2009
- EPSA 2009 Project Catalogue
- EPSA 2009 Research Report

EPSA 2013
- EPSA 2013 Research Report + Best Practices Catalogue
EIPA's Catalogue of Seminars and Training Courses
complete offer of activities planned for 2015
“The Public Sector as Partner for a Better Society”

Context:

- Limited resources and budget cuts in the public sector.
- Increased demand due to societal changes.
- Greater use of alternative service delivery models – through co-design and co-management in service delivery.
- Need for strong and flexible institutions which can boost innovation.
Three awards!!

The Public Sector as Partner for a Better Society

Winner European, National and Regional Award

Winner European, Cross-Cutting Award

Winner Supra-Local and Local Award

Nominees
Best Practice

European Network of Public Sector Excellence
In **EPSA 2015** we are looking for cases or projects driving good governance and the society forward in relation to four broad areas:

1. Effective management by government with stakeholders
2. New service delivery approaches
3. Innovative knowledge management and new leadership approaches
4. Sound public finance

....Examples are provided in the next four slides ....
1. Effective management by government with stakeholders

- Cooperation models between the public sector and stakeholders on co-design and co-management of public services;
- Participatory approaches on policy and strategy formulation;
- New cooperation arrangements between administrative departments and different policy sectors;
- Multilevel governance mechanisms ensuring efficient implementation of EU regulations;
- Improved systems and methods for evidence-based policy making including diversity issues (e.g. Relating to gender, age, etc.)
2. New service delivery approaches

- Modernisation of public services in areas such as education, social care, employment, health, business development, customs, environment etc.;
- Reforms to reduce administrative burdens;
- Innovative examples of client centred one-stop solutions and self help measures;
- Solutions ensuring equal access to public services.
3. Innovative knowledge management and new leadership approaches

- Effective tools and methods for overcoming innovation barriers and managing innovation processes in the public sector;
- New structures for public learning organisations, evaluation methods and design of learning cultures;
- Innovative leadership and new management approaches, including co-leadership and network governance;
- Leadership training methods;
- Effective measures for career development and skills development of staff, such as traineeship programmes, coaching and e-learning networks.
4. Sound public finance

- New procurement practices;
- Effective budgeting procedures and financial management practices;
- Efficient approaches for management and implementation of large public investment and development projects;
- New partnerships in budget preparations and use of new planning tools and methodologies;
- Innovative measures for developing ethical conduct and combatting corruption, including robust and effective arrangements for whistle blowers.
Three important messages

1. Applicants: The lead applicant: public sector institution or authority. Other applicants in a consortium: private, semi-public, NGO or academic.

2. Horizontal issues: Consider aspects of gender equality, the use of ICT-enabled solutions and/or environmental sustainability.

3. EU funded projects and administrative capacity building: Projects having received EU-funding, such as the European Social Fund are especially invited.
Evaluation criteria

1. **Innovation** – the novelty of the solution – leap of creativity.

2. **Stakeholder involvement** – engagement of relevant actors.

3. **Relevance of actions taken** – the needs and constraints of the target group.

4. **Impacts/results** – proven benefits, visible impact and tangible results.
5. **Sustainability** – how to continue beyond an initial period.

6. **Transferability and learning capacity** – lessons to be learnt and potential for successful replication to other contexts.

7. **Social inclusion** – considerations of diversity issues (e.g. gender, age, disability etc.).

8. **Effect on financial sustainability and growth** – effect on future economic recovery.
Online application procedure

Step 1: Go to EPSA website: www.epsa2015.eu
Step 2: Click at ”APPLICANT’S AREA”
Step 3: Click at ”REGISTER”
Step 4: Receive Login
Step 5: Fill in application (Part A, B and C)
Step 6: Submit application before 17 April 2015
PART A

✓ Administrative and basic information.
✓ Contact details of lead applicant.
✓ Other applicants.
✓ Case description. **NB !! Very important part**
PART B

- Background – reasons for the project.
- Objectives – general and specific.
- Inputs – budget, man days etc.
- Implementation – management and processes.
- Innovation features – the novelty of the method.
- Results – qualitative performance measurement.
PART B (continued)

✓ Stakeholder involvement – who and how were actors involve.

✓ Social inclusion – in which way disadvantaged groups were involved/considered.

✓ Sustainability – embedding in future activities.

✓ Transferability – possibilities for replication.
PART C

✓ Reference documents - Possible to upload 10MB of most relevant documents.

✓ Links – list of relevant links.
EPSA 2015 roadmap

4 February
Official launch of the EPSA 2015

February - April
Submission of online applications

Until April
Information Days throughout Europe

11-16 May
Online Evaluation

18-19 June
Consensus Meeting

July-September
Onsite visits to shortlisted projects

24 September
Jury Meeting: Final selection

17-18 November
Final Award Ceremony in Maastricht (NL)

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Many good reasons for participating in EPSA

1. Show appreciation of employees and colleagues.
2. Opportunity to showcase projects and to benefit from an increased visibility at the European level.
3. Become part of network of European excellence.
4. Benefit from new collaboration opportunities.
5. Online application – simple and straightforward and free of charge.
6. Paid travel and hotel accommodation for EPSA 2015 nominees participating in final event in Maastricht in November 2015.
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